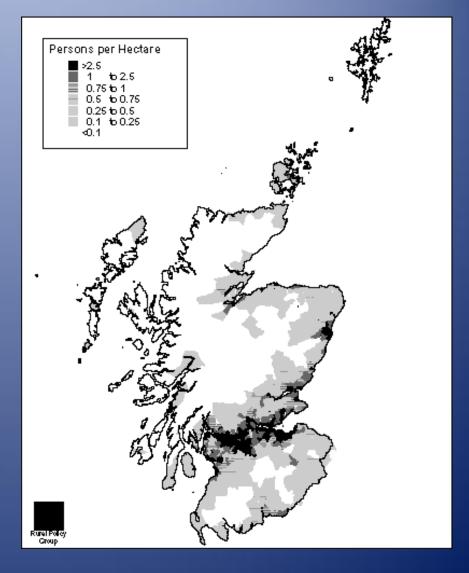
Barry Greig Scottish Government Water Industry Team

Scotland The Hydro Nation

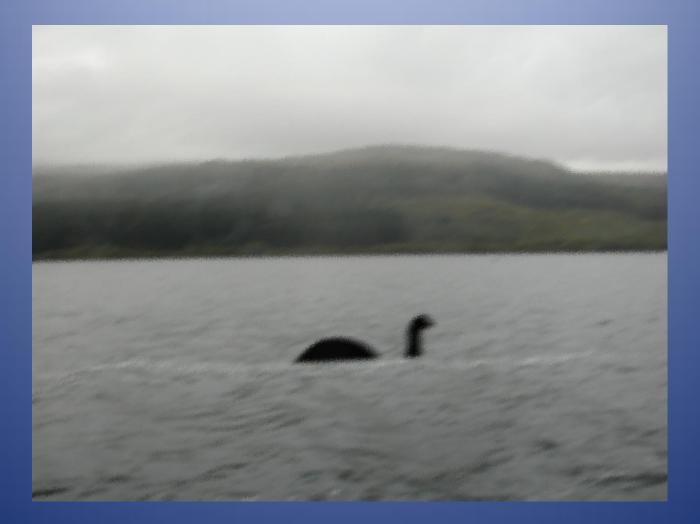


Scottish Water

- 5.3m people 2.4m households
- 150 000 business customers
- 95% population connected to mains sewerage
- •
- 98% to mains water
- 1.3 billion litres water delivered per day



• 1 monster



Scottish Water : History 1996-2002



Three regional water authorities

Huge challenge to meet EU Directives

Heavy reliance on PFI for wastewater investment

English privatisation challenge

Overall 2002-2010

 Service costs have been reduced by 40% over last decade

Savings around £2.5 billion

 Average annual household bills around £105 lower than they would have been.

2012-13

 Drinking Water Quality – 99.88% samples passed

Environmental incidents reduced by 34%

 Leakage reduced by nearly 50% since 2006.

Lower carbon footprint = reduced energy costs



SW is now an asset

 In 1999 the Scottish Water Industry had enterprise value £500m below its outstanding debt

• Now has enterprise value £2bn above

 Aspiration of lowest quartile on price – highest quartile on service is within reach

Water Industry in Scotland

Delivery Organisation



Economic regulation



Customer

Representation

Quality regulation

Drinking Water Quality



citizens advice scotland

RETAIL COMPETITION

WHOLESALE



RETAILERS









Scottish Ministers must:

'take such reasonable steps as they consider appropriate for the purpose of ensuring the development of the value of Scotland's water resources'

Concept of Scotland the Hydro Nation

 - 'a nation which manages its water environment to the best advantage, employing its knowledge and expertise effectively at home and internationally.'

Respond to global challenges responsibly, promote key water issues and build our reputation as a **Hydro Nation**

Promote Scotland's unique contribution in areas such as water technology, governance, management and regulation.

develop value of the water resource

improve productivity

make water an energy asset

protect and enhance the environment through the good management of Scotland's water.

Hydro Nation Forum, Chaired by Deputy First Minister

Hydro Nation Research Programme

Hydro Nation Water Innovation Service

International Programme - Climate Justice Fund

support for key projects – e.g. WARES

Host XVth International Water Resource Association Congress in Edinburgh 25th-29th May 2015

Rural Provision is key challenge

- Variable quality of private supplies
- Good record on mandatory standards but bacterial contamination is an issue
- Question of should we reduce private supplies, or are there better solutions?

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